

Certified Product Owner (CPO) Training

Duration

2- days

Instructors

Arlen Bankston

Class Limit

20 students

Prerequisite

None

Price

- *On-site delivery*

Please contact SPC for pricing

(contact information on page 2)

- *Public Training*

\$1295 (2- day)

*Discount available for early registration

Materials Provided

- Workbook containing class notes and class
- 1-year registration with the Scrum Alliance as a Certified Product Owner

Course Description

In today's increasingly complex business environment, software development organizations face intense pressure to think and learn at higher levels. Precision Questioning (PQ&A) is designed to help software leaders increase their problem-solving and decision-making abilities, enhance their critical thinking skills and improve overall productivity through reduced errors and re-work.

This two-day Product Owner certification course provides everything you need to be an effective customer to a Scrum team. On completion, participants are registered as Certified Product Owners (CPOs), which includes a one year membership in the Scrum Alliance, (www.scrumalliance.org) where valuable materials and information are available exclusively to CPOs.

You will learn the essential concepts and tools of Scrum, differences between agile processes and traditional "waterfall" methodologies, and how your particular role as a business customer will change when interacting with Agile teams. Participants will learn how to effectively manage and prioritize product backlogs, plan releases and sprints, track and report progress, and scale Scrum to program-level efforts.

This course is taught by leading Agile practitioners with decades of real-world industry experience at companies ranging from small businesses to the Fortune 100. Exercises, demonstrations, facilitated discussions, case studies, tool and template examples and more are interwoven throughout the course to illustrate the principles being taught in a comprehensive fashion interactively tailored to each class's particular needs.

After successfully completing this class, participants will be registered with the Scrum Alliance as Certified Product Owners, and will have on-line access to the class training materials and any updates for one year.

Intended Audience

This workshop is ideal for Business Customers, Product Managers and Line Managers aiming to maximize the benefit that they receive from their Agile projects by learning how to better prioritize and interface with Agile teams.

TRAINING

Certified Product Owner (CPO) Training

Instructor

Arlen Bankston is an established leader in the application and evolution of process management methodologies such as Lean, Six Sigma and BPM, as well as Agile software development processes such as Extreme Programming (XP) and Scrum.

He is a Certified ScrumMaster Trainer and Lean Six Sigma Master Black Belt. He also has eleven years of experience in product design, leveraging principles of information architecture, interaction design and usability to develop innovative products that meet customers' expressed and unspoken needs.

Arlen has led Agile and Lean deployment and managed process improvement projects at clients such as Capital One, T. Rowe Price, Freddie Mac, and the Armed Forces Benefits Association. Arlen's recent work has centered on combining Lean Six Sigma process improvement methods with Agile execution to dramatically improve both the speed and quality of business results.

Workshop Outline

Introduction to Agile

- A Case for Change
- Scrum Process Overview
- Team Structures & Roles

Planning: Modeling the Problem

- Release Planning
- Discovery Sessions
- Identifying and Modeling Users & Customers
- Agile Estimating & Forecasting
- Identifying Measurable Product Goals
- Modeling Product Usage
- Product Backlog

Executing: Creating a Solution

- Interacting with the Team
- Sprint Planning
- Sprint Backlog
- Sprint
- Daily Scrum
- Distributed Delivery

Evaluating: Testing & Honing the Solution

- Feedback Loops
- Sprint Review

Adapting: Tuning the Process

- Sprint Retrospectives
- Release & Organizational Retrospectives

Reference Material

- Resource & Portfolio Management
- Tracking & Managing Technical Debt
- Agile Contracts
- The Agile Game

For more information on this or other SPC Springboard courses, please visit www.spcspringboard.com or contact us at:

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