

People Capability Maturity Model®: An Introduction

Duration

2 days

Instructor

Kathy Sanchez

Class Limit

20 students

Prerequisite

None

Price

On-site:

Please contact SPC
for pricing (contact
information on page 2)

Public Training:

\$995 (2 days)

*Discount available for
early registration

Materials Provided

- Student manual containing the course slides
- Student handouts with class exercises and class studies

Many product development organizations are facing changes due to evolving organizational structures, management styles, and team approaches. In all cases, both management and team member capability is critical to achieving business goals. An excellent collection of practices to help organizations develop their abilities and to better manage their people can be found in the People Capability Maturity Model (People CMM®) framework, developed at the Software Engineering Institute.

This two-day course provides an understanding of the practices described in the People CMM framework and how these practices can be used to evolve the people management capabilities of an organization.

Learning Objectives—Students completing this course will understand:

- The People CMM structure
- Application of the People CMM framework
- How each process area is designed
- How managers and organizations behave at each of the five levels of maturity in the model
- How the People CMM framework can be used by an organization to evolve its people management practices



Intended Audience

This course benefits software managers, human resources staff, software project managers, and anyone who aspires to be a manager of technical professionals.

TRAINING

People Capability Maturity Model®

Instructor

Kathy Sanchez is a Knowledge Assets Developer for TeraQuest responsible for augmenting and maintaining the company's library of process assets.

Kathy's background includes 10 years experience in the information technology field and 5 years experience in retail management positions. Her professional IT experience spans the service, government, and commercial sectors, and includes planning and managing systems implementation and process consulting using the Capability Maturity Model for Software and training development.

Among her successful projects, Kathy implemented a computer-based inventory process and a cycle-time reduction plan that reduced procurement time from over five months to less than three weeks. As a certified Project Management Professional (PMP), she has assisted in practical application of project management principles both in daily work and in training environments.

Outline

- People Issues in Product Development
- People CMM Overview
- Level 2 - Repeatable (Basic People Management Practices)
- Level 3 - Defined (Core Competencies and Workforce Management)
- Level 4 - Managed (Teams and Quantitative Trends)
- Level 5 - Optimizing (Continuous Improvement)
- People CMM Application

For more information on this or other SPC Springboard courses, please visit www.spcspringboard.com or e-mail SPC at info@spc.ca

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